



BISHOP GRIMES JR./SR. HIGH SCHOOL

Faith • Academic Excellence • Service

November 2017

Dear Catholic School Parent,

RE: FINANCIAL AID FOR 2018/2019 SCHOOL YEAR
Deadline for 18/19--Apply by FEBRUARY 15, 2018

2018/2019 FINANCIAL AID:
Deadline: February 15, 2018
Online.factsmgt.com/aid

FACTS Portal opens Nov. 15th

As more families are applying for financial aid and have reasonable expectations that aid will be awarded in a timely manner once their application and supporting documentation have been submitted, the Catholic School Office of the Syracuse Diocese has chosen to utilize FACTS Grant & Aid Assessment for 2018/2019.

For our 18/19 financial aid assessment process, we are partnering with FACTS Grant & Aid Assessment to conduct the financial need analysis and verification for the schools of our Diocese. We encourage families to apply on-line because on-line applications are able to be processed immediately by FACTS. To apply on-line visit online.factsmgt.com/aid. If you need assistance with applying on-line, please contact your SCHOOL. Each school will have paper applications available for those families who cannot apply on-line. FACTS Customer Care Representatives are available to assist you at 866.441.4639.

Our first and largest round of financial aid is TAP A, which is funded by HOPE APPEAL. In order to be eligible for TAP A awards, families will need to complete their financial aid application and submit their supporting documentation to FACTS Grant & Aid Assessment by FEBRUARY 15th.

The processing fee for each application is \$30 per family. Once a parent applies, they can log into their FACTS account to check the status of their application, and FACTS will provide bi-weekly follow-up communication to parents if their application is incomplete. There is NO additional fee if parents have children in two or more schools of our Diocese. An incomplete application can't be processed.

- **Financial aid is available to grades K-12 – we are unable to provide financial aid for PRE-K.**
- **In order to receive financial assistance – families must submit a completed FACTS application.**
- **Financial aid applications are required so that we can better allocate our tuition assistance to those who need it most.**

Supporting documentation can be scanned and uploaded or faxed (866.315.9264) to FACTS. Supporting documentation should include:

- Processing fee \$30.00 (if paying by check)
- Copies of parent's 2017 tax return if available, otherwise use 2016 – including all supporting tax schedules
- W-2's for the parent (and spouse if applicable) – 2017 preferred
- Copies of Social Security Income, Child Support, Food Stamps, Worker's Compensation and TANF (if applicable)

We look forward to working with FACTS once again as we partner to provide an outstanding educational experience for the children of the families of our Diocese.

Sincerely,


Principal

William Crist
Superintendent



FACTS Grant & Aid Assessment

Apply for FINANCIAL AID for 2017/2018.....Visit FACTS at: online.factsmgt.com/aid

FACTS Management, a division of NelNet, Inc., is a company that makes quality education affordable for families and students, all while supporting the financial stability of private and faith-based institutions.

One way we do this is through our Grant & Aid Assessment service, which allows schools to award financial aid with confidence to the families who have financial need. We work with schools to create a custom application for families, allowing FACTS to collect the financial data which matters.

You can apply for financial aid by visiting FACTS online at <http://online.factsmgt.com/aid>, or by logging into your FACTS account if you are currently a customer of FACTS Tuition Management.

- Complete and submit your online application after watching our short introductory video
- Submit all required supporting documents listed on the introduction screen by uploading online or securely faxing to 866.315.9264
- A non-refundable application fee of \$30 is required before your application can be submitted
- Customer Care Representatives are available to assist you at 866-441-4637

Q: WHO SETS THE APPLICATION DEADLINE? *Application deadlines are set by your school.*

Q: IS THE APPLICATION PROCESS SECURE? *Yes. All documentation received is imaged upon receipt and then destroyed. The application data then becomes property of the applicable school which FACTS securely stores.*

Q: WHAT HAPPENS AFTER I APPLY? *You can log into <http://online.facts.mgt.com/aid> to check the status of your application.*

Q: DOES THE FACTS GRANT & AID ASSESSMENT PROCESS REQUIRE A CREDIT CHECK *No. FACTS does NOT require credit checks.*

BENEFITS FOR FAMILIES:

Applicant Call Center--- *for live assistance, call toll free at 866.441.4637. Call center hours are M-F 7:30 am – 7:00 pm (central time). Bilingual representatives are available.*

User Friendly--- *Easy to use, intuitive navigation and plenty of online help for applicants. Includes a progress status bar and online checklist to monitor the applicant's success completing the process, along with a comprehensive dashboard for ongoing communication.*

Follow-Up on Supporting Documents --- *To save your school time and effort, confirmation and reminders for required tax and W-2 materials are sent to the applicant via email when an email address is provided. If no email address is provided, notices are sent by USPS.*

Dynamic Web Chat --- *Families can use our dynamic web chat to get the answers they need, right from their computer.*

One-Click Spanish Translation --- *We offer total Spanish translation of our family site with the click of a button.*